

Webinar Series - In the Trenches: Lessons for Bank-Fintech Partnerships

Event

January 17, 2024 12:30–1:00 pm PT | 2:30–3:00 pm CT | 3:30–4:00 pm ET
Speakers: Jeremy M. Creelan, Laurel Loomis Rimón

Join us for this three-part series examining issues, tips, and the legal state of play for bank-fintech partnerships. Each session will be a focused 30-minute presentation.

The risks and challenges of bank-fintech partnerships are at the very top of state and federal regulators' agendas going into 2024. Examinations and investigations are already highly active in this area, and regulators have laid the groundwork for oversight action through a series of regulatory guidance statements issued over the past year.

Webinar One

When Worlds Collide: Navigating Competing Financial Crime and Consumer Protection Requirements

January 17, 2024

12:30–1:00 pm PT | 2:30–3:00 pm CT | 3:30–4:00 pm ET

Join Jenner & Block Partners Jeremy Creelan and Laurel Loomis Rimón as we kick off our webinar series on bank-fintech partnerships with a 30-minute CLE program. Jeremy and Laurel will advise how bank-fintech partnerships should tackle conflicting financial crime and consumer protection requirements. Topics covered will include:

- Fraud prevention versus consumer protection
- Use of algorithmic technologies for consumer outreach, customer diligence, and transaction monitoring
- Integration of anti-fraud and anti-money laundering compliance
- Allocation of regulatory compliance liability between banks and their fintech partners

This session has concluded. To view the recording of this program in our CLE library, please click [here](#).

Webinar Two

Best Practices in Establishing and Documenting a Bank-Fintech Partnership

Wednesday, February 14, 2024

10:00–10:30 am PT | 12:00–12:30 pm CT | 1:00–1:30 pm ET

Join Jenner & Block Partners Jeremy Creelan and Laurel Loomis Rimón and Co-Founder and CEO of FS Vector John Beccia for the second CLE webinar in our series on Bank-Fintech Partnerships.

Speakers will address:

- Key challenges in documenting the partnership and key details to address
- What regulators are looking for in partnership documentation
- Expectations for third-party diligence and oversight and how to create strong records of effective management and oversight

Webinar Three

Yours, Mine, and Ours: Customer Service in the Bank-Fintech Partnership

Thursday, March 14, 2024

11:00–11:30 am PT | 1:00–1:30 pm CT | 2:00–2:30 pm ET

Join Jenner & Block Partners Jeremy Creelan, Megan Poetzel, and Laurel Loomis Rimón in the third CLE webinar in our series on Bank-Fintech Partnerships. Topics covered will include:

- Managing customer communications channels for service and diligence
- Handling customer complaints and sharing related information between partners
- How are regulators considering customer service in an era of skepticism about third- and fourth-party vendors?

Event Information

Related Capabilities

Fintech and Crypto Assets

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