

“Read the Instructions First! Recent Court Decisions Flag Possible ‘Full and Fair Review’ Pitfalls for Plan Administrators,” Employee Relations Law Journal

Publications

April 15, 2022

In this article, Jenner & Block Partner Joseph J. Torres and Associate Hope H. Tone-O'Keefe examine pitfalls that face ERISA benefit plan administrators who fail to “read the instructions first” in addressing benefit claims. The authors highlight cases where an administrator’s denial of a benefit claim failed to adhere to ERISA’s many requirements for properly addressing a claim. And they offer practical guidance and best practices for plan administrators to consider in light of these recent decisions.

[Read the full article here.](#)

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